



***Minutes of LDC meeting held at the Holiday Inn Express, Llandarcy  
on Tuesday 13<sup>th</sup> May, 2014.***

***Members Present.***

Rhian Paul in the chair, Roger Pratley, Lesley Hicks, Pam Norman, Huw Hopkins, Janet Megins, Ewart Johnstone, Mike Spencer-Harty, Anwen Hopkins, Allison Walker, Stephen Gould.

***In Attendance.***

Tom Bysouth, Jeremy Knox, Sian Jones, Phil Majoe, Rob Elliott, Mary Wilson, Rhian Jones, Chris Wills-Wood.

***Apologies for Absence.***

Richard Herbert, Mark Harris, Tesni Metcalf, Gayathri Kini, David Jones, James Bater, Tony Fodor, Barrie David, Karl Bishop, David Davies, Dharmini Martin, Paul Fraser.

**14/28 ABMUHB- Orthodontic MCN – Presentation by Professor Jeremy Knox,  
Consultant Orthodontist ABMUHB.**

Professor Knox gave an outline of the orthodontic contract introduced in 2006 and the subsequent reviews that have taken place.

1. Referral form - the introduction of the most recent referral form was partly to assist the GDP down the referral pathway without the need for IOTN training. If the patient does not meet the criteria on the form then they are most likely not to be eligible for NHS orthodontic treatment.
2. Waiting list management - there were reported to be 5000 patients on the waiting list awaiting initial assessments in primary care. After an audit there were found to be less than ten duplicate referrals. The aim is to bring primary care waiting lists in line with secondary care. Secondary care waiting list patients are examined within 26 weeks. There were quite a few patients aged between 17 and 18 on waiting list; these patients would still be seen once they are 18 as already on waiting list.
3. Anticipate a new Orthodontic contract in 2016 with the possible removal of UOAs.

**14/29 Minutes of the Meeting held on Tuesday, 25<sup>th</sup> March 2014** were accepted.

**14/30 Matters Arising.**

*14/08 Occupational health* – a number of dental nurses in ABMU needed BCG vaccination to register with GDC. Despite numerous enquiries they are unable to access, no body at HB can advise how to access. RCT health board are able to offer vaccination through occupational health scheme, HB had received £10,000 from WG for occupational health service. Take to LDC/LHB Liaison Group meeting.

*14/19 Orthodontic MCN* – data collection, still not being fed back. LDC has asked HB for data, still waiting for January 2012 data on Out of Hours.

*14/21 Dental Protection Judicial review* – still no update.

14/22 *In Hours Access* – there were issues with new In Hours Access

1. a GDP reported previously they would see between 120-150 patients in a month, 51 patients were seen in April 2014.
2. it was felt practices had lost control of giving patients information prior to appointment, i.e. advising patients to come to practice 20 mins prior to appointment to complete any paperwork, Medical History form etc.
3. patients had been turning up late as wrong address had been given to them, sometimes resulting in the patient not turning up at all.
4. patients are complaining they can not get through on the telephone to the access coordinator and when they did she seemed very irate.
5. practices have had to move their in hours access sessions to the afternoon as the mornings weren't getting filled due to patients difficulty with access coordinator being constantly engaged.
6. patients being told by coordinator the charge for treatment will be £13. As this is not always the case, patients understandably not happy if cost of treatment is more.

Officials to take any issues to next LDC/LHB Liaison group meeting, any comments please email by the end of the week.

#### **14/31 Secretary's Report.**

A number of issues to be discussed under relevant agenda items

#### **14/32 Chair's Report.**

This had been emailed to all members previously

#### **14/33 Treasurer's Report and LDC Finance.**

In the absence of the treasurer there was no report. The bank account was now being managed online.

#### **14/34 Delegates' Reports.**

##### **Parkway**

There was nothing to report, no change.

##### **WGDPC**

Report had been emailed to all members previously

1. Welsh contract uplift of 1.47% was less than England's 1.6% due to the formula used to calculate practice expenses.
2. Concern was raised re the appointment of staff by HIW to carry out dental practice inspections. Three dentists had been employed who hadn't worked at the coal face for some time.

3. LDC levy- there had been some issues in Eastbourne and levy had been affected.
4. it was suggested that the LDC should send a representative to the local health professional forum- It was felt this is a good committee to have a dental member on. Anyone interested to contact the Secretary.

### **LDC/LHB Liaison Group meeting**

1. The education day for GDPs had still not been organised.
2. Following issues and a judicial review around Band 2 payments for being accompanied by a full examination, it is clear that guidance on interpretation of the regulations is required.
3. Occupational health - No further progress - Lindsay Davies to speak to Margaret Lake.
4. A dentist who received a breach notice for not being open at said opening times over Christmas had tried to contact LHB to let them know their answer phone had been correctly amended. Despite ringing HB all p.m. on 31<sup>st</sup> December there was no reply. HB couldn't explain this.

### **14/35 Oral Surgery Referrals**

The new oral surgery referral forms were designed with MCN in mind and are to be used for anything oral surgery based. At present the GDP still decides where to send referral to i.e. Cambria, Parkway, CDS or HDS.

Some concerns were raised regarding these new forms and referral process:-

1. Concern was raised that FP17RN were no longer being used for referrals to specialist practices. It was felt that the regulations demand this and any patient charges should be collected by the referring dentist. FP17RN are triplicate forms which means a copy is given to patient, one retained by the GDP and one sent to specialist practice. GDPs would like further guidance as to the use of non-use of these forms.
2. The issue of adding BMI to the referral form was raised as GDPs have never before had this on forms. It was explained this is to ensure patients are sent to correct place for treatment. Patients with a BMI 34+ would not be suitable for treatment under sedation at Cambria. A BMI chart can be downloaded from internet.
3. A box indicating whether or not a patient had paid a fee at the referring practice needs to be added to the form. There were also issues where a patient was referred to Morriston Hospital, where there a no patient charges and being redirected to, say, Cambria where patient charges are applicable.
4. The NHS number – most patients have no idea of this number, could it be replaced with NI number.
5. Concern was raised regarding patients who had been referred to Morriston in Jan/Feb and had had their referrals returned for GDP to refer to Cambria/Parkway. Would these patients then go to bottom of waiting list again, advised to state date of original referral on second referral form?
6. A GDP mentioned they had referred a two year old to Morriston for XGA using the new O/S referral form. It had been returned telling them to refer to Parkway, when it was pointed out the child was under three and unable to have GA at Parkway, they were told the child would then have to wait until they reached three years old. The person triaging referral at Morriston needs to be made aware of referral guidelines at Parkway.

Rhian Jones to raise concerns from GDPs with Rhian Bond.

**14/36 Occupational Health**

Discussed earlier in the agenda.

**14/37 D2S**

Steering group had decided it was a good idea to give GDPs a heads up on what new contract would entail, it would be a good idea to involve more GDPs in D2S.

**14/38 Any Other Business.**

Huw Hopkins was asked about the type of KPIs associated with the pilots in Wales, Huw agreed to put together a document for member's information. Secretary to forward by email to all members.

**14/39 Date and Time of next meeting.**

Tuesday 22<sup>nd</sup> July, 2014 at The Holiday Inn Express, Llandarcy.