

Notes : OOH Working Group Meeting

Date: 15.01.16

Apologies: Mary Wilson, Karl Bishop, Keith Silvester, David Davies

Attended: Lindsay Davies, Kim Dunn, Rhiain Paul, Roger Pratley, Sarah Dunstan

Brief Notes

Agenda Item 1 - Recent data- In Hours and OOH Service

- Data Sheet attached for information- it was predicted that the new model for In Hours Access should reduce the numbers of patients utilising the OOH service. However, as a result of the DTU being unable to fulfil the requirement of providing 8 'access' appointments per day for the NPT area, the decrease in numbers attending OOH is not yet evident. Patients are having to go through to the OOH service if there is a shortage of access appointments available in the NPT area during the day, although this figure will differ on a daily basis dependent on how many 'access' patients the DTU are able to see.
- KD and LD are currently trying to remove the Access Service from the DTU and will update progress in the next meeting.
- RPR asked for the numbers of exempt patients accessing the OOH service to be logged, KD will bring this information to the next meeting as this information is already logged on the return forms.

Agenda Item 2- OOH Model Update

- Paper attached.
- The attached paper was discussed at length particularly the challenges being faced with the implementation of the proposed 2013 OOH model.
- Due to the increased costs and the concerns around the management of the service it was proposed that an alternative model be considered to tighten up the management arrangements for the service and to control cost.
- The group discussed both options proposed in the paper and it was decided that developing PDS contracts to deliver the service was the preferred option, however it was suggested that there are 2x PDS contracts to deliver the service in Swansea as opposed to the suggested 1x PDS. It was suggested that this would also help with the issue of patients turning up at practices without having gone through triage with NHSDW first.

- KD will populate this model further and link with finance colleagues. A member of the finance team will also be asked to attend the next meeting.
- The LDC will take the paper to the next formal LDC meeting which is 26th January and feedback comments to the working group.
- The new service will need to go out to tender. Therefore the service criteria will need to be developed and agreed to enable the Information to Tender (ITT) documentation to be written to start the tender process.
- KD to link in with Powys HB regarding the usage of the OOH service for patients in the Powys SA9 area – update to provided at the next meeting.

Agenda Item 4- Expected Implementation Date

- Dependent on tender process and how quickly information and procurement support is available, the aim is to implement the new service by May 2016.

Date of Next Meeting

- 19th February 2016- Block A Meeting Room