

Secretary Report - 20th September, 2016

Commissioning

Rhiain Paul attended commissioning of Orthodontic contracts - no change.

I attended commissioning of Cymmer contract, ongoing.

HM Prison Contract - 2 bidders both dropped out. Unsure of reasons but will have to re-commission. Will be done on either SLA, or salary or maybe CDS. HB to decide.

Out of Hours and In Hours Access

Agenda Item.

Statutory Levy

Problems have arisen since the inception of the CoMPASS system. I have had discussions with the BSC and Martin Turner has agreed to investigate any payments which appear to be incorrect.

LDC/LHB Liaison Group

Group met on 12th August, next meeting 11th October.

Occupational Health update

60 Practices signed up, 24 have submitted their health declarations totalling 183 staff, 4 practices have been completed, 53 dental staff have been seen, and surprisingly there have been 20 DNAs, 24 postponements and 1 refusal which is a problem, and HB want to be informed of refusals.

We will liaise with OH and give them a space on our website.

Interpreters / Translators

LD advised the group that Language line can be organised for a patient that does not speak English. Language Line is in place for Dentistry. It was noted that Access for Hearing is available to GPs but not Dentists. The group agreed that the Access for Hearing should be made available to Dentists.

111 Implementation

DE informed the group that the 111 launch date is 20th September. It was noted that the 111 service will merge with NHS Direct in the ABMU area only to start. DE advised that there will be a two phase launch – on 20th September patients who are registered in NPT and Bridgend will move across to 111 and two weeks later Swansea will launch. DE reported that the 111 service will be a more streamlined service. The launch will be promoted via marketing materials ie. posters. DE explained that a standardised answer phone message would be required and that the message would need to be agreed. The message will need to be in place from 20th September. It was noted that the 0845 4647 number will still be in existence so, should patients telephone that number they will still be able to access the service

initially. SG suggested writing to the Practices to inform them of the changes. SD to draft letter for Dorothy Edward's agreement.

DE informed the group that a National review of emergency dental work with Anwen Cole is currently being undertaken. It is hoped to be completed by early September. DE to circulate to LDC once completed. The review will highlight the issues of provision.

End of Year

Discussed, but all localities underperforming on 6 months into contract. It is difficult therefore to predict what will happen at year end. We have agreed to meet with LD to discuss but at the moment there are management reorganisations which are making things difficult to organise.

Resource Centre

Director leaving and advertising for new director.