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**ORTHODONTIC WAITING LIST NEWSLETTER**

**March 2018**

**Brief background...**

Previously, agreement was reached that the orthodontic providers within the ABMU Health Board would provide information to the Health Board about the numbers of people being treated for orthodontic services and inform on their current waiting times.

The main objective of this is to improve a single care pathway across primary and secondary care for NHS orthodontic services within the region.

All orthodontic providers are asked to submit their ongoing waiting list to the Health Board on a quarterly basis for the Health Board to analyse the data and feed back to ALL providers on the current waiting list status and any issues identified in the process. ***This newsletter will report findings on Quarter 3 (December 2017) submissions.***

**Current ABMU Orthodontic Providers and their Contact details**

Providers at Neat-teeth orthodontics (5 contracts) Lamberts Road, Swansea

My Dentist Orthodontic Centre, Bridgend 49 Merthyr Mawr Road, Bridgend

My Dentist Orthodontic Centre, Swansea 63 Sketty Road, Bridgend

*Dental practices with Specialist Interest...*

*Cwmtawe Dental Practice (DES) High Street, Clydych*

*Cwmdulais Dental Practice (DES) 8 Station Road, Crynant*

*Gwaun Cae Gurwen (DES) 97 Heol Cae Gurwen*

**Waiting list DATA Quarter 3 17-18 (December)**

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| **Orthodontic Provider** | **Current Waiting Times (Months)** |
| Neat-teeth orthodontics | 12 Months |
| My Dentist Orthodontic Centre, Bridgend | 3 years + |
| My Dentist Orthodontic Centre, Swansea | 3 months |
| *Cwmtawe Dental Practice*  | *12 weeks* |
| *Cwmdulais Dental Practice*  | *6-8 weeks* |
| *Gwaun Cae Gurwen* | *4 weeks* |

***Key Messages for GDPs***

* Please complete referral form for Orthodontic Assessment in FULL, which will provide the orthodontic provider with valuable information on the patient including the IOTN score. Any incomplete forms will be rejected and returned to the original referring GDP, which will delay the referral
* Only refer your patient to one orthodontic provider at a time, duplicate referrals only adds to clogging up the waiting list system
* Referrals are not prioritised by age. Please consider whether your patient is age appropriate for an orthodontic referral. Most under 11 year olds would not typically require an orthodontic referral at that stage. Please do not refer a patient too soon, this will only delay assessment appointments for older patients

***Key Messages for Orthodontic Providers***

* Please complete waiting list database in full and ensure correct formatting is used, this is so that accurate findings can be reported
* Please reject and return any incomplete referral forms to original referrer
* Please delete patients from the database if they have refused treatment or ended their treatment at your practice

Any suggestions for the next newsletter or queries on orthodontic services, please contact Alison Herbert-Davies, Primary Support Manager, ABMU Health Board

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