

Healthcare Inspectorate Wales Dental Inspection and Regulation

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www.hiw.org.uk

About HIW



Who we are

HIW is the independent inspectorate and regulator of all healthcare in Wales

What we do

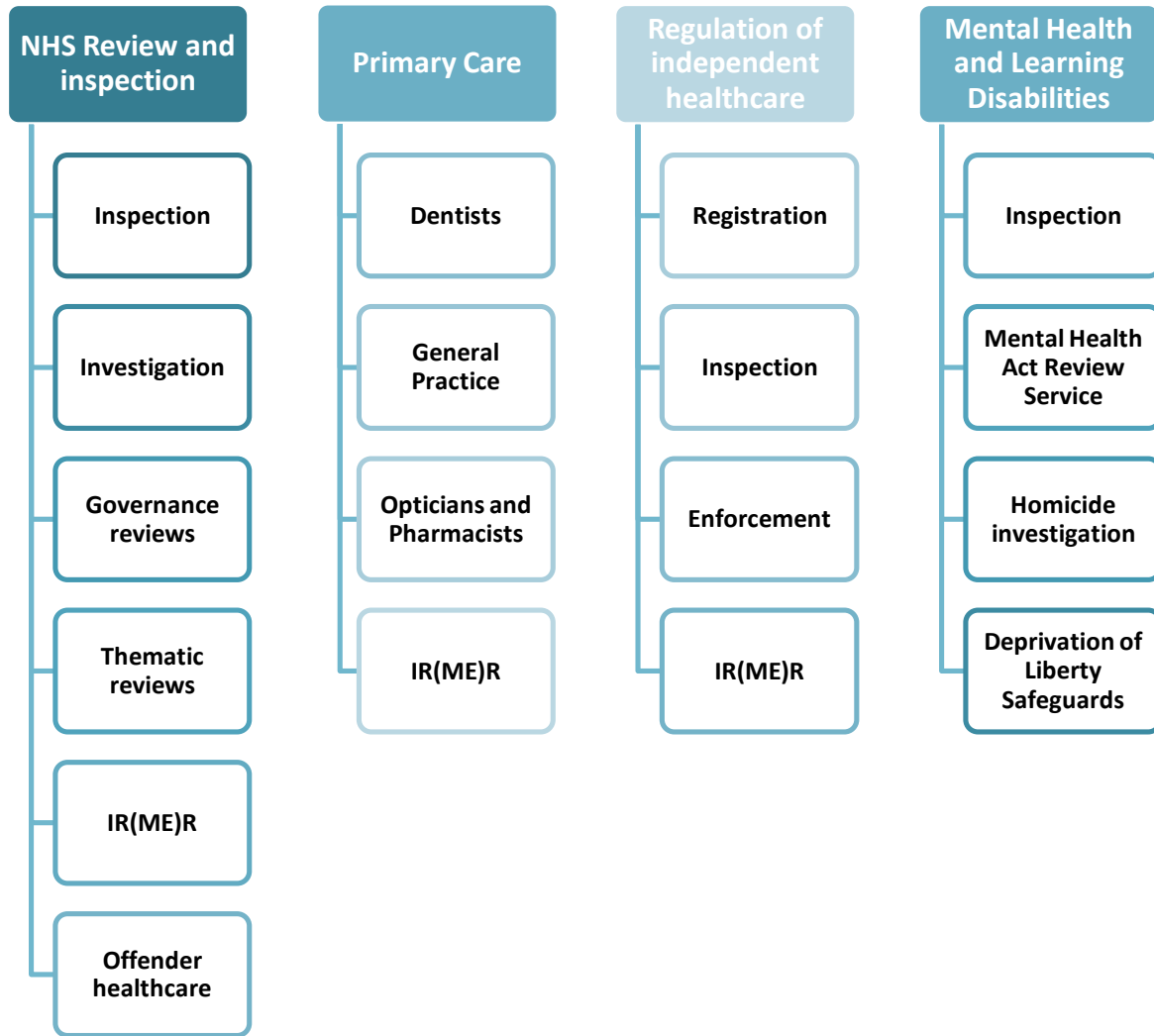
We review and inspect NHS and independent healthcare organisations in Wales to provide independent assurance for patients, the public, the Welsh Government and healthcare providers

We aim to

- Provide assurance
- Promote improvement
- Influence policy and standards

“To check people in Wales are receiving good quality health care”

Our work



Dental Inspections – The journey so far

- Responsibility for inspecting dental practices transferred to HIW in 2014 – first inspection August 2014
- 489 practices inspected to date plus 12 follow-up inspections
- 40 inspections scheduled for remainder of this year
- Every practice in Wales (NHS and Private only) inspected by end of the year

Private Dentistry (Wales) Regulations 2017

The main changes are:

- Individual dentists are no longer required to register with HIW to provide private dental care in Wales. Instead **all dental practices** where private dental care is provided will have to register with HIW. (*The “provider” will be required to register under the new regulations– ie a person, partnership or organisation who carries on a private dental practice*)
- DCPs who provide private direct access care from their own practice will have to register with HIW if they want to provide these services in Wales. This will align these services with the practice and patient assurance systems available to other dental practices, including practice inspection by HIW
- The regulations will further align private dental care with the quality and safety standards which apply to NHS services.
- Dentists or dental care professionals who use lasers for dental treatment will no longer have to register as an independent hospital to use this equipment. Their use will be covered in the HIW dental registration process.
- Dentists will no longer need a new DBS certificate every 3 years. DBS checks and certification are being aligned with NHS dental practice requirements.

Private Dentistry (Wales) Regulations 2017

- Came into force April 2017 with practices given 12 months to submit an application
- 463 applications received by the deadline
- 60% of the applications arrived Jan-March 2018
- 25% arrived in the second half of March
- As of today we have 503 practices registered

2018-19 Findings

- 73 inspections with 1803 patient questionnaires received.
- 7 immediate assurance letters / non compliance notices (13 the year before)
- Patient feedback remains positive and practices are actively doing more to seek feedback from patients
- Safe use of x-rays, all folders up to date
- Record keeping mostly good but still making recommendations around:
 - medical histories and allergy information
 - consent (ongoing)
 - Treatment discussions and justification for treatment given
 - Cancer screening
- Staff training usually very good but still find people have not completed key mandatory training (safeguarding, CPR)
- Policies and procedures were variable

What we've found and how it's changed

- Complaints and feedback
- Decontamination – servicing, daily checks, non-dated packaging
- Oral health advice
- Patients are happier
- We're making less recommendations

Any Questions?

Contact details

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