

## ORTHODONTIC WAITING LIST NEWSLETTER - September 2018

### Current ABMU Orthodontic Providers and their Contact details

Providers at Neat-teeth Orthodontics (5 contracts)	Lamberts Road, Swansea
My Dentist Orthodontic Centre, Swansea	63 Sketty Road, Swansea
Cwmtawe Dental Practice (Specialist Practice)	High Street, Clydych, Swansea
My Dentist Orthodontic Centre, Bridgend	49 Merthyr Mawr Road, Bridgend

#### Dental practices with enhanced skills

<i>Cwmdulais Dental Practice (DES)</i>	<i>8 Station Road, Crynant, Neath</i>
<i>Gwaun Cae Gurwen Dental Practice (DES)</i>	<i>97 Heol Cae Gurwen, Gwaun Cae Gurwen, Ammanford</i>

### Waiting list

Orthodontic Provider(s)	Current Waiting Times (Months)
Neat-teeth Orthodontics	15-18 months
My Dentist Orthodontic Centre, Swansea	4 months
Cwmtawe Dental Practice	3 months
My Dentist Orthodontic Centre, Bridgend	39 months
<i>Cwmdulais Dental Practice</i>	<i>18 months</i>
<i>Gwaun Cae Gurwen Dental Practice</i>	<i>1 month</i>

### **Referral Management Centre** (Previously known as Single Point of Access (SPA))

Thank you for your continued co-operation and support with the newly developed paediatric dental GA pathway. This has proven to be very successful to date.

The referrals from the Orthodontists will continue to go directly to Parkway as has been prescribed in the protocol. The pathway will be subjected to a few changes in the near future, to be in line with the new Sedation guidelines and you will be updated once it has been finalised.

## ***Key Messages for GDPs***

- If you have any queries or concerns prior to sending your referral, we would recommend you contact the orthodontist in the first instance to confirm the referral is appropriate
- Please ensure that patients are appropriately referred at the correct age for orthodontic treatment. Early referrals that are inappropriate at the age of referral only contributes to increasing the waiting times of our current waiting list for first assessment

## ***Key Messages for Orthodontic Providers***

- To routinely monitor your waiting list submitted to the Health Board and continually cleanse your data so that those patients who have completed their treatment are no longer on the system
- Please ensure that all patients referred and are nearing their 18<sup>th</sup> birthday are prioritised for assessment so that treatment commences prior to the age of 18

## ***Authorisation Process for a Request for Orthodontic Treatment of Patients who do not meet the NHS criteria***

The new approval / authorisation process to request orthodontic treatment of patients who do not meet the NHS criteria is being developed by the Health Board to ensure a robust and fair appraisal of all requests.

It is requested that in the notes for each patient the following information is recorded : *(this will ensure a prompt response from the Health Board and the Ombudsman)*

Radiograph assessment in line with IRMER regulations:

- Radiograph interpretation
- Radiograph grading for quality

Options appraisal:

- All options clearly stated with risks and benefits of each

Reason for retreat request:

- ie. Unfavourable growth

## ***Useful links***

- British Orthodontic Society [www.bos.org.uk](http://www.bos.org.uk)

Any suggestions for the next newsletter or queries on orthodontic services, please contact Alison Herbert-Davies, Primary Support Manager, ABMU Health Board  
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