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## **Morgannwg LDC Zoom Meeting Thursday 17<sup>th</sup> February 2022**

### **Present**

Allison Walker in the chair, Roger Pratley, Karl Bishop, Rachel Coles, Chris Woods, Sid Gupta, Paul Fraser, Sara Griffiths, James Davies, Jennifer Berndt, Ellie Parker, John Vaughan, Simon Bond, Barrie David, Tesni Metcalfe, Rachel Thomas, Anwen Hopkins, Andrew Williams, Dalip Kumar, Annie Walker, Claire McAllister, Huw Hopkins, Nicola Summers, Liz Samways, Carla Queiros, Gayathri Kini, Mark Waters, Behrooz Khoshooee, Amrish Gupta, Rhian Jones.

### **Apologies for Absence from LDC Members and Co-opted Members**

William Fitzpatrick, Richard Jones, Patricia Moreira.

### **Approval of Meeting Notes 9th December 2021 - Accepted**

### **Matters Arising**

To be discussed under relevant agenda items.

### **Update from Karl Bishop, Dental Director, Primary, Community and Therapies Service Group, SBUHB.**

- Due to storm Eunice being forecasted for tomorrow and the red weather alert, all practices are to report to HB any staffing or operational issues. Practices are advised to ensure their Business Continuity plans are current.
- Clusters –next financial year is a transition to reflect ACD with opportunity for innovation.
- Contracts – Any COVID related staffing issues are now required to be reported daily to HB across all Contactor services. This will then be reported into the HB and WG.
- Proposals GDS Contract 1<sup>st</sup> April 2022 – There will be change, current proposals are now with the BDA and had been received informally by HBs this week. The Heads of Primary Care are scheduled to discuss tomorrow. Once this process is complete it will then go back to WG. Currently the timeline is unclear but expected to be publicised at the end of February 2022. The default for practices who do not want to sign up to the new April offer will be the 2006 contract position.
- It is possible that practices will be offered 100% ACV and there would be expectations around key metrics to achieve this. Good access, prevention and good use of resources were likely to be the main aims based on experience during C-19. ACORN and FV were also expected to be among the metrics.
- Aim for RMC to be a run seven days a week and potentially expand as a helpline for patients.
- Local population needs are expected to be taken in to account when HBs monitor and measure activity. More data being made available to them will make this possible. Practices are reminded of the importance of reporting and recording disruption to the flow of patients due to COVID.
- Associate payments/contracts under any new model – the HB would not advise on this but would recommend liaising with BDA on such matters.

## Cluster Groups

There is a vacancy for the Cwmtawe cluster group lead: anybody interested in the role should contact the HB.

## Waiting List Times for Secondary Care

- Cambria waiting list currently stands at SBHUB 18 months and Hywel Dda at 6 months. All FDS referrals were marked as urgent, the practice was relying on telephone calls from practices/patients who aren't being managed by analgesics and antibiotics to escalate the referral. These patients were currently being seen in 5-6 weeks.
- Patients who had been on the waiting list the longest were being contacted and a number of these had now been treated within GDS. If this is the case practices are asked to contact the practice to remove these patients from the waiting list and therefore avoid possible FTAs.
- The contract was up for renewal on 31<sup>st</sup> March 2022.
- There was no update on the HDS oral surgery waiting list, although it was thought to be much longer.

## Specialist Referrals being returned to practices

There were a number of referrals being returned to GDPs especially for Endodontics. A number of these were stating due to the four-year waiting list GDPs were being advised to carry out these treatments themselves. Patients were also being given this advice which was leading to awkward conversations between themselves and their GDP. It was felt this mixed messaging was causing issues and returning these referrals would be the simpler option.

There was currently a piece of work being carried out to validate all current waiting lists. Work was also being carried out on an Endodontic DES model in Primary Care to reduce waiting lists going forward.

## QAS

There had been issues reported nationally around accessing the Cloud although this didn't seem to be the case in SBUHB. Over half had already been submitted with the HB to contact any practices outstanding, the closing date was 1<sup>st</sup> March 2022.

HIW had now put its work plan in place for the coming year and it was expected there would be 16-18 planned visits. With 70% being virtual and 30% FTF. The priority would be practices who have received improvement plans previously and those who had not had a visit within the last five years.

DPAs are offering a practice support service for those practices likely to be visited by HIW. GDPs are advised to accept this offer of support especially if they have not received a visit within the last five years. Twelve practices had already signed up for this service.

## Orthodontics

The following report had been received from Will Fitzpatrick: -

- Orthodontic assessments would now require an up-to-date ACORN from the GDP with upload of photographs and radiographs greatly advised.
- If a GDP felt a previous referral should now be categorised as urgent then they are advised to re-refer to FDS and mark as urgent.

- End of year – GDPs may experience an increase in extraction requests to enable treatment starts. Help with this would be greatly appreciated.
- If any GDPs have concerns around Orthodontic treatments or referrals, could they please feedback to Will Fitzpatrick for him to carry forward.
- Consultant Direct was up and running for Orthodontics should any GDP require advice or guidance.
- New Orthodontic contract was due on 1<sup>st</sup> April 2022, procurement was expected to be completed in time, although there was scope to extend the date if needed.

### **Any Other Business**

Dental workforce in Wales currently being looked at by HEIW with recruitment and retention proving to be a big issue.

### **Date and Time of Next Meeting**

Thursday 10<sup>th</sup> March 2022 at 19.00