

Morgannwg LDC Zoom Meeting Thursday 16th June 2022

Present

Allison Walker in the chair, Roger Pratley, Mohammed Imtiaz Khan, Jennifer Berndt, Tesni Metcalfe, Simon Bond, Helen John, Chris Woods, John Vaughan, Sam Edwards, Rachel Coles, Richard Jones, Liz Lee, Arwen Hopkins, Barrie David, Carla Queiros, Nicola Summers, Andrew Williams, Patricia Moreira, Sid Gupta, Amrish Gupta, Dharminy Martin, Anne Walker, Gareth Jenkins, Janette Harrison, Anne-Marie Howells, Paul Fraser, Claire McAlister, Dalip Kumar, Behrooz Khoshooee

Apologies for Absence

Huw Hopkins, Gayathri Kini

Minutes of the Meeting 12th May 2002 - Accepted

Matters Arising

The BSA presentation around recent changes to FP17W forms had been well attended and was thought to have been very informative and worthwhile. Although there had been no CPD available for attending.

There was still frustration and concern regarding eDen and the inability of associates to access any data. Some errors had been reported, practices were advised to check details thoroughly before returning to HB. Approximately 90% of practice within SBUHB had signed up to contract variation.

Report from HB, and from Liaison meeting

There was no update from HB.

Contract variations were now ready to be signed and were to be hand delivered to practices this week, they are expected to be signed and returned next week. Some errors had been reported, practices were advised to check details thoroughly before returning to HB. Approximately 90% of practice within SBUHB had signed up to contract variation.

It was confirmed, COTs opened in 21/22 and closed after 1st April 2022 will be counted in current financial year.

The Secretary shared a slide showing SBUHB performance statistics as of May 2022 and how they stood against other areas of Wales.

- They showed SBUHB to be high achievers at 46% against new patient metrics.
- Historic patient numbers were being monitored; high need patients were proving to be a
 problem as regardless of the number of appointments needed, they are only treated as one.
 This is causing concern that targets were going to be affected.
- FV application was high at 91.2%
- OOH access the OOH appointment time slots had been increased from 20 mins to 40 mins to accommodate additional covid regulations during the pandemic. From April 22 the funding to facilitate this was no longer sustainable.

- There are still some unused appointments in the in hours access sessions despite the number of patients calling the RMC increasing in May. The RMC and HB are currently identifying vulnerable groups to be directed to these appointments to include: -
 - Looked after children
 - GAT patients (children)
 - Ukrainian refugees
 - o Patients requiring ongoing treatment after attending a session

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Continuing Discussion - Progress within practices since 1st April 2022

- eDen concern was raised eDen is still an issue, it currently does not show all metrics for each
 performer or the practice. The fact no data was available at mid-June was completely
 unacceptable, it was felt a target and achievement page would be beneficial to all, contact Paul
 Whiteside for guidance.
- There was still concern around historic patients and the inflexibility of replacing these with new patients. It was felt as there generally were not enough historic patients to hit metrics due to patients moving practices, frequent DNAs and the "de-registering" of patients.
- A lack of Duraphat which is the only topical licensed for decay prevention has been reported with dental suppliers. They are currently unable to provide a date for back-order delivery. Although the HB have been made aware there was still concern a shortage of materials would result in fluoride targets not being met.
- The lack of communication to patients was still an issue, this was leading to issues within practices and increasing complaints and queries being received. Patients are struggling to understand and accept the changes to patient pathways.
- The increased time taken with administration e.g., ACORN, explaining pathways etc was impacting on the time available to carry out treatments needed to hit metrics.
- The patients right to choose whether to receive FV is out of the GDPs control and therefore should not be a financially penalised metric.
- There has been no reasonable variation of metrics re domiciliary contracts, GDPs are forced to keep UDAs as they applied the general contract variations to domiciliary contracts.
- GDPs feel forced to choose between seeing patients at the recall interval they need and hitting metrics, therefore disadvantaging high need practices.

BDA Associate Agreement

This was accessible to members on BDA website.

Annual Conference of LDCs June 2022

- Mark Green was the new chair
- Motions on the existential crisis in NHS dentistry took centre stage at this year's conference.
- Main points of discussion were Skill mix, Salary models, Lack of career progression during transformation period.
- The Chair's motion was accepted Conference believes that NHS GDPs deserve more funded representation on Government Committees that immediately affect the running and the future of the GDS

Any Other Business

- Parkway contract was due to end in August 2022, they had increased their recovery area and were working on reduced list size.
- BDA Wales Welsh GDPC is to hold a virtual meeting on Monday 7th July, non-members and all members of dental team are invited. The purpose of the meeting was to gather views of the dental team as to how the contract is currently working.
- A donation to Confidential a support charity for colleagues and their teams experiencing mental health issues was discussed. The Secretary to send link to website to all.

A face-to-face members meeting was to be arranged to discuss the constitution etc – date to be arranged

Date and Time of Next Meeting

Thursday 11th August 2022